

emis equitable access

EMIS is the UK's leading provider of clinical software; we supply clinical systems to 56 per cent of GP practices in the UK, and securely hold more than 39 million patient records every day.

The EMIS clinical system is just one of the ways we can support the delivery of integrated care.

We've a wide range of products and services to help you to develop a successful Equitable Access bid, from early IT consultation, through to hardware and software implementation and unrivalled support ☐

Enhancing patient care

EMIS is committed to the principles of Equitable Access, providing patient centric clinical systems that meet the objectives of EAPMC:

- reducing health inequalities across communities with high levels of deprivation
- offer high quality and accessible primary medical care
- build strong community networks, and
- provide integrated 24/7 clinical systems ☐

EMIS and AdastrA - improving out of hours care

EMIS has recently teamed up with AdastrA to provide out of hours clinicians in Tyneside with on the spot access to patient records.

A seamless link between EMIS and AdastrA, whose specialist software is used in 95 per cent of out of hours centres, will enable out of hours doctors to call up key information from the patient's medical record, such as allergies and current medication – on the spot. The result will be better informed patient care ☐

Advanced clinical systems

EMIS PCS is an integrated clinical information system that brings patient and clinical data together in a user friendly system - enabling clinicians to focus on the patient at the point of care.

Intuitive clinical and administration modules help improve practice efficiencies and support quality and safety of patient care, as demanded by the Equitable Access core requirements.

EMIS PCS will continue to meet new healthcare requirements, such as shared clinical records, through deployment of EMIS Web ☐

EMIS Web - a modern, interoperable clinical system

EMIS Web offers GP practices advanced functionality and interoperability – securely exchanging data with other healthcare systems – such as OOH service provider AdastrA.

The web-based system provides one complete, shared patient record for GPs and other healthcare professionals. With advanced workflow management, information is quick and easy to access, which offers practices more time to focus on patient care ☐



EMIS has been at the forefront of primary care IT for more than 20 years. Here are some of our recent projects using pioneering technology to push the boundaries of healthcare IT:

■ **An innovative project in Liverpool is helping to divert patients attending Accident & Emergency departments inappropriately.** By sharing patient data from GP surgeries with the Royal Liverpool University Hospital, the project is helping staff to identify those who do not require emergency treatment and can be safely diverted to their doctor for help, or sent home with self care advice ☐

■ **One in 10 GP surgeries is now offering EMIS Access appointment booking over the internet** and through digital TV, improving access for patients and saving time and money for busy practices. Two new developments include: repeat prescription ordering available via digital TV and mobile phone, and Patient Records Access – allowing UK patients to view their medical record online for the first time ever ☐

■ **Anonymous data from around 500 EMIS practices is to help improve patient safety across Europe.** The ALERT project aims to create a Europe-wide computer system to detect adverse drug reactions quicker and more accurately than is currently possible. Data routinely collected from UK patients by QResearch – a not-for-profit medical research database run by EMIS and the University of Nottingham – will feed into the €5 million EC funded project ☐

Interoperability breeds innovation

EMIS's successful partner programme has more than 50 accredited partners, all interoperating with the core EMIS clinical systems to offer further choice to practices, breaking down traditional barriers and helping to improve patient care.

Many partner products are exclusive to EMIS, including Telehealth Solutions's Surgery POD - a unique system that allows patients to take a more hands-on approach to self care. Patients can take their own blood pressure readings and peak flows, before filing results straight into the medical record before their GP consultation ☐

Project management - essential planning and preparation

EMIS has vast experience of project management within healthcare. We work alongside PCTs and GP Consortia to develop a realistic plan that outlines the project's requirements, milestones and completion date.

Major projects have included the Enfield LIFT project – in which EMIS managed the merging of four GP practices into an integrated health centre in Enfield ☐

Purchasing and installing hardware - complete peace of mind

Your bid may require you to purchase new hardware or upgrade existing hardware.

We can make this simple. We have strong working relationships with many best of breed equipment manufacturers, which allows us to offer you the latest hardware, at the best prices.

We will also manage the entire task of supplying and installing printers, PCs or scanners from start to finish. Our engineers can even take the old kit away and dispose of it securely and safely, providing you with a headache-free process ☐

Experienced engineers across the UK

EMIS's UK network of highly-trained engineers are flexible in their approach and work around practices and their staff to minimise IT downtime and any interruption to core activities.

Engineers are experienced with a wide-range of clinical systems and are fully supported by a technical service desk, staffed by 50 trained consultants ☐

IITT accredited training

EMIS is committed to providing high quality training to ensure users make the most of the EMIS clinical system.

For the third year running, EMIS has received accreditation by the Institute of IT Training (IITT). Accreditation is awarded following demonstration of conformance to the appropriate IITT Code of Practice, in recognition of our high standard IT training.



Institute of IT Training
Accredited Training Provider

We have a network of nationwide trainers that can deliver a bespoke combination of on-site training, seminars, and online training delivered at a pace to suit the individual requirements of your bid ☐

First class support that you can rely on

With over 350 support staff, ranging from telephone support to field-based trainers and engineers, we ensure that any issues or faults are dealt with quickly and effectively.

Our website details any known faults daily, as well as allowing you to track the progress of any issues reported on your system.

We can work to pre-agreed service levels, provide unlimited on-site engineer call-outs as well as remote support by our expert service desk ☐

Our unique strengths and capabilities

- over 20 years' development experience
- a workforce of over 800 trained staff
- regular liaison with practising GPs
- a focus on putting patient care first ☐

EMIS provides IT healthcare solutions to support both primary and secondary care based services. If you would like to discuss your Equitable Access bid, or find out how EMIS can support you through this process, contact us at equitableaccess@e-mis.com or call 0845 125 5527.



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